

Question: How can I adjust the volume on the VoiceOff unit in my CCTV system?

Answer: The VoiceOff has a volume control that is set on installation to match the site requirements. However if this needs to be adjusted, you need to open the unit and adjust the PCB.

The VoiceOff has a volume control that is set on installation to match the site requirements. However if this needs to be adjusted, on the VoiceOff PCB you will see two blue volume controls; they don't look like normal volume controls they are deliberately discrete as they are only for the engineer to use on initial set up and to stop people fiddling with them. To find them, look for two blue rectangular items on the PCB, notice that each has a small adjustable screw on the top of it. When you have located them you will soon observe you need a small precision screwdriver to adjust them without damaging the PCB.

There are two separate volume controls. The one at the top of the PCB is for adjusting the output volume of the speaker that is built in to the VoiceOff unit. The other volume control to the left adjusts the output if you have a second additional speaker connected to the VoiceOff. This is because you may have speakers in different areas such as one inside and one outside, in this instance you may want different levels of volume in the two areas, hence two controls are provided.



Top Tip! When you are adjusting the volume control don't turn up the volume too high or you will simply get distortion and poor sound quality, causing the clarity of the message to be lost or inaudible. When you receive the VoiceOff unit, the volume levels will have already been adjusted to a mid way point that will suit the majority of applications, so test to see if the sound levels are right before attempting to adjust them to avoid any unnecessary damage to the PCB.



This CCTV installation tip is aimed at helping you to install CCTV equipment. If you are looking for answers on "how to fit CCTV" or perhaps "how to network a DVR or NVR" or even "how to get CCTV on your mobile phone" why not check out our full range of CCTV installation tips at: www.systemq.com

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