# The Video Tardis



# Model CCT722 Video Tardis DVR & Model CCT721 with built-in LCD screen



Digital Recording and Remote Monitoring for up to 4 Cameras. PTZ support and Internet connectivity.

VERSION 005/OCT2005

# CONTENTS

1	Contents	2
2.	Operating Precautions/Accessories Checklist	3
3.	Specification	4
4.	Features	5
5.	Recording Reference Table	6
6.	Hard Disk installation	7
7.	CCT722 Front Panel Lavout	8
8.	CCT721 Front Panel Layout	9
9.	Key Functions Table	10
10.	Rear panel layout	11
11.	Alarm and RS485 connections	12
12.	System operation	14
13.	System Menu Structure	15
14.	Recording Operation/PTZ Operation	16
15.	Network Connection Operation	17
16.	Front Panel Operation Guide	22
17.	Menu Option Schedule	23
18.	Record/Playback Operation	27
19.	Pan-Tilt menu Guide	29
20.	Menu Operation/Record Search/Information	30
21.	Menu Operation/System Setting	31
22.	Menu Operation/Admin Setting	34
23.	Menu Operation/Backup	35
24.	Playback of CDROM	36
25.	Client Software	37
26.	Web Software	39
27.	Frequently Asked Questions (troubleshooting)	47
28.	Appendix A Recording Times	48

# **OPERATING PRECAUTIONS**

- All the safety and operating instructions should be read before the DVRs is operated.
- All the safety and operating instructions should be retained for future reference.
- Ensure all operating instruction and warning notes are complied with at all times.
- Do not use strong or abrasive detergents when cleaning the DVRs.
- There are no user-serviceable parts inside. Please contact a qualified engineer for servicing
- Do not expose the DVRs to water or moisture and do not try to operate it in wet areas.
- Please make sure that both ends of the power lead are plugged in.
- Do not drop foreign objects through the DVRs case or expose it to moisture.
- Do not attempt to disassemble the DVRs, other than to fit the Hard Drives.
- Contact a qualified engineer if the following situation happens:
- The power lead or plug is damaged.
  - The DVRs has been exposed to rain or water.
  - The DVRs does not operate normally by following the operating instructions.
  - The DVRs is dropped or its cover is damaged.
- When replacement parts are required, make sure that the service engineer has used replacement parts specified by System Q Ltd or that these parts have the same characteristics as the original ones. Unauthorized substitutions may result in fire, electric shock or other hazards.
- Use only with a mounting accessory recommended by System Q Ltd.
- Never push objects of any kind into the case of the DVR365 as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock.
- If an outside cable system is connected to the DVR365, be sure that the cable system is grounded so as to provide some protection against voltage surges and built-in static charges. It is recommended that this unit is connected to a power surge protection unit.
- All normal precautions to avoid component damage due to electrostatic discharge should be taken during installation and operation.
- To prevent electric shock, do not remove screws or the unit's cover with the power connected.
- Do not cover the ventilation fan

## Accessories Check List

- ü One Power Cable
- ü One HDD Data Cable
- ü One Standard Cat 5 Network Patch Lead
- ü One Packet Of Installation Fixings
- Ü One CD For Installation of the Client software and the Player
- ü One User Manual
- ü One Crossover Lead (Yellow)

# **SPECIFICATION**

Parameter	4 Channel
Processor	PNX1302/200MH
<b>Operation</b> system	Real-time operation system (PSOS)
Model	CCT722 CCT721 DVR – The Video Tardis
Video input	4 Channel (NTSC/PAL) BNC ( $1.0V_{P-P}$ , $75\Omega$ )
Video output	1 Channel PAL/NTSC, BNC( 1.0V <sub>P-P</sub> , 75Ω) video signal
Audio input	1 Channel 200-1000mv10KΩ(RCA)
Audio output	1 Channel 2000mv 1K $\Omega$ (RCA)
Video display	1,4, 5 windows display
Video standard	NTSC (525 line, 60f/s) PAL (625 line, 50f/s)
System resource	Non real-time recording and simultaneous network operation,
	independent local playback
Image resolution	Real-time monitor 704×576, playback 352×288,
Motion detection	Area setting: 192 detection areas on the screen; detection sense setting:
	3 levels detection sense for each area
Video compression	MPEG-4 CBR (fixed frame rate); MPEG-4 VBR (variable frame rate)
Audio compression	ADPCM
Image compression rate	352×288CIF format,
Video recording speed	Total resources 25 frames for PAL mode, 30 frames for NTSC mode
Image quality	6 levels selectable
Hard disk	Internally equipped with 1 IDE ports, supporting 2 drives
HDD space used	Audio: 14.4Mbyte/hour Video: 60-460Mbyte/hour
Alarm input	4 channel voltage alarm input ( $5 \sim 15 \text{V D. C.}$ Needed for the alarm
	input)
Alarm output	3 channels output, (output in open/close contact or controllable
A 1	+12V output)
Alarm relay MODEM a sum a stian	SUVDC IA, 125 VAC 0.5A (relay output)
MODEM connection	Not Available
Network connection	RJ45 10M/100M Emernet connection
Fun-till control Dower	N3403, N3232
Power	$220\pm25\%$ V $30\pm2\%$ HZ
Power consumption	-10  dag  C + 55  dag  C
Working lemperature	10 deg. $C \sim \pm 33$ deg. $C$
Rarometrie pressure	10/0 $90/086km = 106km$
Size	$200 \text{ (breadth)} \times 275 \text{ (denth)} \times 130 \text{ mm} \text{ (beight)}$
	$200 (0)$ cautily $\lambda 2/3 (uepuil) \times 150$ mini (neight)
Weight	5KG (not including hdd)

# **FEATURES**

#### **Real-time Monitor**

Analogue Video output port, standard 1volt peak to peak to a CCTV monitor
Single window/4 windows monitor
Compression Method
Multiple video compression modes: MPEG4 fixed frame \ MPEG4 adjustable frame
Single channel or 4 split audio/video real-time recording or multi-channel non-real time audio/video recording

#### Storage

·1-2 IDE-connected large capacity HDD inside
·Alternate HDD working method, reduce the power consumption and heat emission
·Overwrite and Stop modes, user selectable for when the HDD is full.

#### Back-up

·USB port to backup records

·Download the files on DVR to local PC via network/RJ45 connection

#### Play and record

·Supports multiplex operation: live monitor, record, file search for downloading, one channel playback and remote transmission simultaneously

•Multiple recording mode: manual, timed, alarm and motion detection,

·Playback: one window playback or one window playback with four small windows simultaneously on screen; real time monitoring during local playback

·Fast search for timed recording and alarm/event recording

·Multiple playback modes: fast play, pause, x1/2, x1/3, x1/4 slow play and frame-by-frame playback

#### Alarm relay

·4 channel external alarm input, video loss alarm and motion detection alarm

·Multi channel relay switch alarm output allowing external device switching

Limited protection circuit for the Alarm input and output thus reducing damage through incorrect operation

#### **Pan-tilt Control**

Supports the pan-tilt decoder using RS485 communication

Integrated multiple decoding protocols so as to control various pan-tilt cameras

#### **Communication connection port**

·15-pin port for alarm input and pan-tilt camera control

•RS232 port for the connection with keyboard for central control and matrix control

·Standard Ethernet port for remote connection and control via a network

#### **Network operation**

•Remote real-time monitor via network

·Pan-tilt control

•Record search and real-time playback (playback quality depends on network condition), backup downloading through network •System setting modification and system software upgrading

Remote alarm process and system log review

·Embedded TCP/IP protocol and operation system supports Web server, allowing web access

Administration mode: Multi- level access from a normal user to administrator over a network; secure password mode assures the legal user's login

# **RECORDING REFERENCE TABLE**

The recording length of the DVRs Tardis is dependant on the capacity of the installed HDD's and the selected image level. (6 being the highest quality setting)

The following storage time is based on the average used HDD space for single channel real-time recording @ 25f/s.

Coding	Image level	Resolution	Frames	TV Frames	Maximum data flux	Average used HDD space/hour
Fixed Baud Rate	1	352*288	25	330 lines	128 Kb/S	40Mb
Fixed Baud Rate	2	352*288	25	330 lines	256 Kb/S	80Mb
Fixed Baud Rate	3	352*288	25	330 lines	384 Kb/S	120Mb
Fixed Baud Rate	4	352*288	25	330 lines	512 Kb/S	160Mb
Fixed Baud Rate	5	352*288	25	330 lines	768 Kb/S	240Mb
Fixed Baud Rate	6	352*288	25	330 lines	1 Mb/S	320Mb

Note: Audio recording is not included.

# HARD DISK INSTALLATION

If there is no hard disk fitted when initially purchased, check the hard disk equipment for the first installation. It is possible to fit a maximum of  $2 \times 400$ GB capacity hard discs inside the machine. The user can decide the number of hard disks according to required image quality, recording time and HDD capacity.

## Installation Steps



Remove the fixing screws securing the top cover.



Dismantle the front cover.



Dismantle the HD Bracket.



Install the first HD (Master).



Fix the HD bracket.



Replace the front cover.



Replace the top cover and fixing screws.



Install the second HD (Slave).

## **CCT722 FRONT PANEL LAYOUT**



#### Key Functions

- 1. Up Direction Arrow
- 2. Left Direction Arrow
- 3. Escape/Cancel Key
- 4. Down Arrow Direction
- 5. Enter
- 6. Right Direction Arrow
- 7. Go to Previous section (during playback) (Password Number 1)
- 8. Record
- 9. Slow Play (Password Number 2)
- 10. Function Key
- 11. Play/Pause (Password Number 3)
- 12. Fast Forward (during playback) (Password Number 4)
- 13. Go to next section (during playback) (Password Number 5)
- 14. Power On/Off
- 15. Channel Record Indicator
- 16. Channel Record Indicator
- 17. Channel Record Indicator
- 18. Channel Record Indicator
- 19. Power Indicator

NOTE: Password Numeric Keys are used for entering the two levels of passwords.

## **CCT721 FRONT PANEL LAYOUT**



#### Key Functions

- 1. Power On/Off
- 2. Function Key
- 3. Record
- 4. Up Direction Arrow
- 5. Left Direction Arrow
- 6. Escape/Cancel Key
- 7. Enter
- 8. Right Direction Arrow
- 9. Down Arrow Direction
- 10. Go to Previous section (during playback) (Password Number 1)
- 11. Slow Play (Password Number 2)
- 12. Play/Pause (Password Number 3)
- 13. Fast Forward (during playback) (Password Number 4)
- 14. Go to next section (during playback) (Password Number 5)

NOTE: Password Numeric Keys are used for entering the two levels of passwords.

## Key Functions

ORDER	KEY NAME		FUNCTION	REMARK
14,19	Power switch and indicator light	POWER	Power switch (Power off by pressing this key and holding for 4 seconds)Indication light, red light is ON	
15, 16 17, 18	Recording light	RED LED	If the light is ON it means that channel is recording	
2, 6	Left and right	tu	For left/right control and menus, shifting level1 and level2 in the menu; pan-tilt control Left and Right, when monitoring audio/video, change between channel 3 and channel 4	
1, 4	Up and down	qp	Up or Down control; change setup; change number; pan- tilt control; when monitoring audio/video, change between channel 1 and channel 2	
3	Cancel	ESC	Cancel Press during playback to return to real-time monitor	
5	Enter	ENTER	Enter Enter main menu	
10	Function assistant	FN	In the state of monitoring this toggles between single/four windows Press the key to display the menu of the pan-tilt and camera lens control Used for setting Motion Detection areas During playback, displays the playback status bar	
8	REC	REC	Manual start/stop recording, Press the Rec key together with number key, shadow numbers of the required channel to start recording Select single channel : the selected channel will be in real time recording; select A=four channels real time recording. Select multi-channels, the channels will be non real time recording. These are as follows: 2 channels = 12	RECORD 1234 A SELECT CHANNEL
7	Play last section	9	Play the previously recorded file before the current file	
9	Slow play	►	3 levels of slow play speed ( $\times 1/2$ , $\times 1/5$ , $\times 1/25$ )	
11	Play/pause	, /;	Play/pause When in monitor, press it to enter recording search menu	
12	Fast play	8	different levels of fast forward play speed	
13	Play next section	:	Plays the recorded file after the current file	

\*\* F/S = frames per second

## **REAR PANEL LAYOUT**



- 1. Alarms and RS485 connector (15 way 'D' type)
- 2. Cooling Fan
- 3. RS232 connector (9-way 'D'type)
- 4. Modem telephone line connection (RJ12)
- 5. USB connector
- 6. RJ45 Network connector (Cat5)
- 7. Audio Output (BNC)
- 8. Audio Input (BNC)
- 9. Video Output (BNC)
- 10. Video Output (BNC)
- 11. Video Input (BNC)
- 12. Video Input (BNC)
- 13. Video Input (BNC)
- 14. Video Input (BNC)
- 15. Power Switch
- 16. Power Connector (3-pin IEC)

## Alarm In/Out and RS485 Connections – (15-way 'D' type connector)

- Pins 1, 2, 3, and 4 = alarm in 1-4
- 6, 7,8 = Alarm Output 1: 9, 10= Alarm output 2
- 15 = +12 volt output
- 11= A line output RS485
- 12= B line output RS485
- 5 = Ground
- 13, 14 = Alarm Out 3 (normally open contact)





The DVRs requires +12volts for its alarm input trigger. Pin 15 has a +12volt supply from the DVR. This will be enough to operate approx 2 low current PIR devices (approx 50mA) as well as providing the switching voltage. If an external power supply is used then remember to connect the 0volts to the DVRs Ground connection to provide a common reference. See examples 1 and 2 below:

Diagram of the Alarm Input



Example 1 Wiring diagram to trigger alarm using 12v supply from DVR



The above diagram shows a 12-volt alarm device being powered from the 15-way alarm connector on the rear of the DVR. The Common terminal and the 12volt terminal are linked on the alarm device and the NO (Normally Open) contact is connected to the required alarm input on the DVR. When the device is triggered 12volts is applied to the alarm input thus activating the DVR.



## Example 2 Wiring diagram to trigger alarm using external 12v supply

The above diagram shows a 12-volt alarm device being powered from an independent 12 volt power supply.

# SYSTEM OPERATION

Before switching on the DVR make sure that the Hard Drives have been fitted as required. Refer to Installation for further details.

#### Starting up the DVR

Plug in the power line; switch on the power button at the back of the recorder; at this point the power indicator light should be on. Now press the front POWER key. The DVR will now start. If the settings are still at default the system will start recording automatically. The default screen is four windows for the video output; press the **Enter** key to access the menu mode (the password will be required to enter the menus); the corresponding channel indicator light will be on and the system works in the normal way. *Note: if the system stops at the starting image of HDD (Hard Disk Drive) detection, this means the HDD may not be installed correctly and needs to be checked. See troubleshooting* 

#### Enter the set-up menu

Before you enter the menu, you must input the password. There are two levels of password—user password and advanced password

## User password 444444

Press the "FAST PLAY" key 6 times (Numeric 4 Key)

The password is required every time the system set-up is entered. You are also limited to the changes you can make. You will not be allowed to enter the system setting and admin setting.

## Advanced password 555555

## Press "GO TO NEXT SECTION" 6 times (Numeric 5 Key)

Note: For added security it is possible to change the default setting in admin setting. Refer to the Menu operation section.

#### Switching off the DVR

Press the POWER key on the front panel for 4 seconds to stop the DVR. Then switch off the power button at the rear to turn off the power.

Note: Always follow this procedure to shut down the DVR correctly and prevent data corruption. After pressing the POWER key the user should wait for 5 seconds before trying to restart. Press the Power key in 5 seconds; the power goes into a state of protection, so the machine can start again.

#### **Power off recovery**

If there is power loss during normal operation of the DVRs the recorder will preserve the recorded information and return to the previous state and continue to work at the next restart. The state will be the same as it was before the power loss.

## System menu structure



# **RECORDING OPERATION**

The default recording mode after starting the DVR is 24 hours continuous recording. The recording options are selected by the user and are as follows:

#### Timed recording

Enter the menu, now you can navigate to the Timing menu and set the time period for the recording.

Note that when you go into the timing menu you will see that Sunday is highlighted. To change each day you must go to the required day e.g. Monday, highlight it, you will now notice that both Sunday and Monday are highlighted. To change the times for Monday you must go back to Sunday and un-highlight it. Once you have changed Monday ensure that you save your settings before progressing to Tuesday. This process must be done for each day. See details at Menu>System setting>Timing

#### Manual recording

Check the status of each channel in the recording menu. The highlighted channel is the recording channel.

For recording on the required channel, simply press the related number key and the REC key to highlight it. Then press Enter to begin the recording.

To stop recording of a particular channel press the related number key.

Press Cancel or ESC to return. Note: The total recording resources is 25 frames for PAL mode, 30 frames for NTSC mode. This means that 1 channel will record at 25 frames, 2 channels at 12 frames, 3 channels at 8 frames and 4 channels at 6 frames.

#### **Alarm Recording**

Alarm recording allows you to increase the recording time of the DVR, as it will only start recording when the PIR etc picks up any movement. Connect the alarm input device to the DVR according to the device connection i.e. Normally Open or Normally Closed detector. Select the correct setting in the menu to start Alarm recording. See details at Menu>System setting>Alarm setting

#### Video Motion Detection (VMD) recording

Motion detection recording will also increase the recording time of the DVR, as it will only start the DVR recording when it picks up any movement.

Points to consider when using Video Motion Detection: - It is important to remember that the DVR's VMD circuits look for movement in the camera's picture, therefore if it is so dark that the camera cannot see any movement nor will the VMD circuits. However, if you were using VMD in a darkened room as soon as the light is turned on, the VMD would cause the DVR to record, as the change in light would be seen as movement. When you are using the VMD with external cameras, sudden changes of bright sunlight to cloud, may cause the VMD circuits to trigger the DVR. With this in mind, outdoor use of VMD needs careful planning. *In order for VMD to trigger the DVR you need to turn off 24h recording on the channel that requires VMD, ensuring that you do this for each day.* 

Now you can turn VMD on.

Set up the required times and required motion detection setting in the menu. See details at Menu>System setting>Motion Detection

#### <u>Alarm output</u>

The alarm output can be used to control an external device such as a buzzer to tell the user that the unit has been alarmed. Or it allows you to remotely control a floodlight e.g. you could set the DVRs to turn a light on/off from the other side of the world. The alarm output is directly proportional to the length of the recording time. After an alarm activation the unit will record for a user defined length of time and the output relay will be latched for the same period of time. So if the recording is set at 30secs, the alarm output will be active for 30secs. See details Menu>System setting>Alarm setting

#### Pan-tilt control operation

The Tardis range allows you to control Pan Tilt & Zoom Equipment. It is possible to control PTZ equipment from the DVR, using a Remote Controlled Unit or you can operate it over a network connection.

Confirm the correct connection of the PTZ and the decoder, then set the correct decoder address.

You should enter the corresponding protocol of the PTZ equipment that you are using, from the Menu>System setting>Control menu.

Select :	CH PROTOCOL BAUD RATE ADDR SAVE	Channel number Protocol type (note that the Tardis may utilise an alternative to the camera setting) Baud rate speed Address set in camera - usually set by dip switches Save settings
----------	---	--

Confirm the right connection of the camera's decoder A and B line and the DVR's 15-pin port A and B line.

To have control over the PTZ equipment you need to ensure that the monitor is in single window mode (with the camera you require displayed). You should now press the function1 key (Fn1). This gives you the control interface and if you press it again, the next menu will pop up. Use the direction keys to move the PTZ equipment.

Please note – The PTZ protocols are of a limited range, therefore some functions that you can control on a PTZ keypad will not be available using the DVR.

# **NETWORK CONNECTION OPERATION**

The Tardis can be networked in three different ways; Direct connection, LAN connection or Internet connection.

## **<u>1. DIRECT CONNECTION</u>**

It is possible to connect the DVR directly to a PC that has a Network Interface Card. It must be connected to a P.C using a network crossover lead. This lead (NET992) can be supplied by SystemQ. You must give the DVR an Internet Protocol (IP) address e.g 192.168.001.108. The subnet mask should be set to 255.255.255.0 Leave the Default Gateway blank. Power down the Tardis to register the changes. Hold the front power button for 4 seconds, then switch off at the rear. Now power back on at the rear of the DVR and then the front. Now set the PC with a unique I.P address in the same range as the DVR e.g 192.168.001.100 This can be usually be found by Entering main menu > system settings > networking. Set the subnet mask and Gateway as above. Now load the DVR365 client and player software. The client software will require the DVR I.P adddress e.g 192.168.001.108, the subnet mask and Gateway as above.

## 2. LOCAL AREA NETWORK

You can connect the DVR to a Local Area Network (LAN) using the connection port on the rear of the DVR. You must use a LAN cable as per the one supplied with the unit. You must give the DVR an Internet Protocol (IP) address. This must be unique to your network but in the same range e.g 192.168.001.xxx. The subnet mask should be set to 255.255.255.0 The Default Gateway should reflect the <u>Router's IP address</u>. Now set the PC with a unique I.P address in the same range as the DVR e.g 192.168.001.100 This can be usually be found by entering main menu > system settings > networking. Set the subnet mask and Gateway as above. Now load the DVR365 client and player software. The client software will require the DVR I.P address e.g 192.168.001.108, the subnet mask and Gateway as above. In order to confirm the correct network connection between DVR and computer, you can use the PING command that comes with Microsoft Windows systems. To access the PING command, follow the sequence below: Start > Programs > Accessories > Command Prompt.

Once Command Prompt is open type (if 192.168.001.108 is the IP address of the DVR): PING 192.168.1.108

If it comes back and says 'Request Timed Out' then the two devices are not communicating/connected correctly. This could be due to a bad or incorrect cable connection or the incorrect IP addresses. If it comes back and says 'Reply from 192.168.001.108' the two devices are connected correctly.

## **3. INTERNET CONNECTION**

#### CHECKLIST – getting a Video Tardis on to the Internet

- You need a broadband (ADSL) internet connection at the site where the DVR is to be installed.
- The ADSL connection at the site where the DVR is installed must have a "STATIC IP address".
- (Note you can request a static IP address from most Internet Service Providers (ISP's), but they may charge a small fee for this.)
  You will need a broadband router/modem at the DVR site. A good one is the Netgear DG834.
- At the remote site where your computer will be located you will also need a broadband connection to ensure that you have a fast connection to your DVR.

<u>TIP</u> - You <u>can't</u> use a USB type modem connected to a stand alone PC to get the Tardis connected to the internet, you must get a routermodem, that allows multiple computers to share the broadband ADSL connection. USB modems rely on a computer's operating system to drive them and the DVR365 cannot do the same thing.

Once you have got your ADSL Internet connection with a static IP address at your DVR site, you can progress to installing the DVR.

If the site where the DVR is to be installed already has an ADSL Internet connection that is shared by one or more computers it is likely to already have an ADSL modem/router of some description. If this is the case you will have to either configure the existing modem/router or replace it with a new one. If it's an existing installation, we strongly recommend you enlist the help of the person or company that installed and configured it originally.

The rest of these instructions now refer to installation using the Netgear modem/router.

#### **STEP 1 - GETTING THE ROUTER-MODEM CONNECTED TO THE INTERNET**

If you have already done this and can already "surf the internet" you can skip this section and go straight on to step 2).

Your ISP should have given you all the information you need to get your modem and computers connected to the Internet. You should have the following information;

#### login user name password static IP address

Connect your computer to the Netgear router using the blue STRAIGHT RJ45 cable supplied with the router. Next, you need to set up the router to connect to the Internet. See the Netgear instructions of how to do this if you're not sure, but the basic method is;

- 1. Run Internet Explorer
- 2. Type in the router's address 192.168.000.1 (usual default for a Netgear)
- 3. Type in the user name "admin",
- 4. Type in the password "password"
- 5. You should now see the Netgear set-up page.

Basic Settings	
Does Your Internet Connection Require A Login?	
• Yes	
C No	
Encapsulation	PPPoA (PPP over ATM)
Login	Given by your ISP
Password	***********

On this page navigate on the left-hand side to the "WIZARD" and run this wizard to set up your connection. When it asks you for the password etc enter them. Obviously the Netgear modem needs to be connected to your ADSL enabled telephone point.

When you have finished running the wizard you should be able to test your connection and see live Internet pages on your PC. If you cannot get the Internet connection please run the wizard again and check you have entered your user name and password correctly. If you still have a problem at this stage you MUST CONTACT your ISP.

TIP- if you cannot get your computer to connect to the Netgear device, check that your computer is in the

same IP address range as the Netgear. This can be found by navigating from **My Computer > Control Panel > Network Setting >TCP/IP > Properties**. If your computer is set up correctly in the same range as the Netgear router it will look like the picture on the right.

	internet to contract of the period	
eneral Authentication Advanced	General	
Connect using:	You can get IP settings assigned autor this capability. Otherwise, you need to a	atically if your network supports ssk your network administrator for
Broadcom NetXtreme Gigabit Etherne	the appropriate IP settings.	
This connection uses the following items:	C Dbtain an IP address automatical	y
Client for Microsoft Networks	Use the following IP address:	
🗹 🚚 QoS Packet Scheduler	IP address:	192.168.000.006
See Broadcom Advanced Server Program Driver     Server Program Driver     Server Protocol (TCP/IP)	Sybnet mask:	255 . 255 . 255 . 0
Install Uninstal Properties	Default gateway:	10 E 10
Description	$m{C}$ . Obtain DNS server address auton	natically
Transmission Control Protocol/Internet Protocol. The default	Use the following DNS server add	tresses:
across diverse interconnected networks.	Preferred DNS server:	8 X +0
✓ Show icon in notification area when connected	Alternate DNS server:	24 (c) 4
Notify me when this connection has limited or no connectivity		Advanced

The Address 192.168.000.XXX means it's in the same range as other devices that share the same common address 192.168.000. With just the last 3 digits distinguishing between the various devices. For most networks - DO NOT CHANGE the subnet mask and leave it as 255.255.255.000

Once connected to the Internet you now need to set up the router so that you can connect to it and the DVR from anywhere in the world over the Internet.

#### **STEP 2 – SETTING UP YOUR STATIC IP ADDRESS IN THE ROUTER.**

In the router navigate to the "Basic Settings" screen and click on "static IP address".

Next enter the STATIC IP address given to you by your ISP, look at the following picture as an example, obviously *the IP address in the picture is an example* you must enter your own here. The IP address you enter is the STATIC ADDRESS GIVEN TO YOU BY YOUR ISP.

Internet IP Address	
C Get Dynamically From ISP	
• Use Static IP Address	
IP Address	82 . 10 . 189 . 1

Once you have entered this, please click the "apply" button at the bottom of the screen to update the router.

Once you have set up your router to work with a static IP address anyone who types this address into their web browser will be re-directed to your router from anywhere in the world. The next task is to make the router "route" this request to the DVR.

#### **STEP 3 – MAKE THE ROUTER "ROUTE" EXTERNAL CONNECTIONS TO THE DVR**

There are a few ways to do this but we will show you the quickest and most reliable.

etup Wizard	WAN Setup		
up asic Settings DSL Sattings	Connect Automatically, as Required		
urity	Disable Port Scan and DOS Protection		
ogs lock Sites	Default DMZ Server		
rewall Rules ervices	Respond to Ping on Internet WAN Port		
chodulo			

The Netgear router can be set up to forward all external connections to a particular IP address (equipment) on your local area network, in this case this is the Tardis. The method we are going to show you uses the DMZ feature of the Netgear router. Some other routers have this feature so you will have to "tweak" and apply these notes to your router if it's a different model.

й	
C Default DMZ Server	192 . 168 . 0 . 111

Open the Netgear's menu marked WAN

Click default DMZ server,

Now enter the IP address of the Tardis - by default this may be 192.168.000.111 or possibly 192.168.1.111. Whatever IP address you enter here is the IP address you MUST enter into the DVR. The Netgear router will send all external connections to this IP address.

TIP – On a Netgear router the IP address of the DMZ server may appear greyed out, but you will be able to enter and amend the last 3 digits of the IP address. If your local area network is not in the range 192.168.000.xxx, you will need to set up the Netgear router to the appropriate range in its LAN settings screen.

Once you have set up the router to use a DMZ server and set up the DMZ's IP address you can move on to setting up the DVR.

#### **STEP 4 – SETTING UP THE DVR**

The DVR needs to be connected into the same network as the Netgear router or directly to the router itself. To connect into the network or directly to the router, use the "straight" grey RJ45 cable supplied with DVR. (Note when you are connecting the DVR directly to a computer with no router you need a "crossover cable". We can supply these as order code: NET992).

In the DVR you need to set up its IP address to be the same address as you set the DMZ server to be in the Netgear router. In this example, both the DVR's IP address and the DMZ server's need to be set up to be 192.168.000.111. Also, you will set up the DVR's "gateway" to be the Static IP address of the router this means that it accesses the Internet through this "gateway". In this example the DVR's gateway will be 82.10.189.10

To get into the DVR menu press "enter" followed by the password "888888" if it's still the default password Now navigate to System Settings>Network In System Setting enter the details as follows:

SYSTEM SETTING	NETWORK	IP SUBNETMASK GATEWAY SERVERPORT TCP PORT MONITOR PLAYBACK SAVE CANCE	192.168.000.111 255.255.255.000 82.10.189.001 00080 37777 TCP TCP TCP

Remember:

IP address = whatever you set the DMZ server to in the router

GATEWAY = the router's IP address, i.e. your static IP address supplied by your ISP. SUBNETMASK is that of your local area network = Leave at 255.255.2000

TIP- we recommend you do not change the subnet mask, as this is the default setting for most networks.

After you have changed *and* saved the network settings in the DVR (such as the IP address) you <u>MUST</u> reboot the DVR for these changes to take effect. Obviously please make sure you save the settings before you reboot!!

Once rebooted, and if the DVR is connected to the Netgear router you will need to test it from another broadband connection to make sure it is working correctly.

Whilst we can help with the DVR settings, it is the ISP's responsibility to advise on the setup of your ADSL connection.

TOP TIP – You could use all the same settings in this example but <u>**CHANGE**</u> the static IP address 82.10.189.001 for the one given to you by your ISP and use all the other IP addresses, as above. For example if your ISP has given you a static IP address of 212.123.67.98 wherever the address "82.10.189.001" appears in the above example, replace it by 212.123.67.98 but use all the other settings as stated.

## Front panel and remote controller operation

#### Operation menu introduction \*The Flashing item is the currently selected one\*

#### Menu items changing and setting

Operation step	Button-pressing order	Instruction	Screen display
Enter main	1 Confirm <b>Enter</b>	During real-time monitor, press to bring up the password, then either press the numeric key 4 six times for User password or press the numeric key 5 six times for the Advanced password. The menu should now be accessed.	SEARCH INFORMATION SYSTEM
menu and level 1 submenu	2 Direction (Cursor or direction arrows)pqut	Press to move and select the available options Displayed on screen	ADMIN SETTING
	3 Confirm <b>Enter</b>	Enter the selected level 1 submenu	
Enter level 2 submenu	4 Direction (Cursor or direction arrows) pqut	Press to move and select the level 2 submenu item required	SEARCH RECORD LIST ALARM
	5 Confirm <b>Enter</b>	Enter the selected level 2 submenu	
Set	1 Direction (Right Cursor or direction arrow) U	Select the option to be changed, when the heading is flashing then that menu can be selected	CH PROTOCOL NONE BAUD RATE
Contents	2 Direction p q	Press to change the settings	ADDR
	3 Confirm <b>Enter</b>	Save is flashing, press to confirm whether you want to keep the revised setting.	SAVE CANCEL
	Direction (Left Cursor or direction arrow) t	Return to the previous option of the current menu	SEARCH
Exit the current menu	Cancel ESC	Exit to the previous level menu and or the menu screen	RECORD LIST ALARM

You can perform multiple channels setting before exiting the same level menu and save the settings altogether

# Menu option schedule

Main menu	Menu level 1	Menu level 2	Remarks
	RECORD	CH 1 DATE 06-08-2004 TIME 10 18AM PLAY START	Use DIRECTION Arrow keys to perform setting in menu level 2
SEARCH SEARCH	LIST LIST	CH 1 DATE 06-08-2004 TIME 10 18 AM LIST SEARCH	Use DIRECTION Arrow keys to perform setting in menu level 2
	ALARM	CH 1 DATE 06-08-2004 SEARCH START	Not able to search motion detection records
INFORMATION	SYSTEM INFORMATION	HDD NUM 01 HDD CAP 0083886M FREE SPACE 0040832M FILE START 06-10-2004 10: 36 PM FILE END 06-10-2004 11: 28 PM	
INFORMATION	HDD INFORMATION	INDEX 1 2 MASTER — W SLAVE — R USB STATE NO	Displayed information can only be referred to, it is not possible to modify it
	VERSION INFORMATION	VERSION ID 1.59 ISSUE DATE 29-07-2004 WEB VERSION 1.69	

	Backun data	DEVICE LISP	If there is no backup disk the system will show the
			message:
		CH 1	NO BACKUP DEV
	BACKUP RECORDS	BACKUP SPEED NORMAL	
BACKUP		STARTING DATE 21-08-2005	
		STARTING TIME 09:02	
		ENDING DATE 21-08-2005	
BACKUP		ENDING TIME 09:10	
		BACKUP ADD START	
	Data delete		
		DEVICE USB	
	DELETE BACKUP	DELETE CONFIRM	

	Menu level 1	Menu level 2	Remarks
	GENERAL Senerl	DATE 07-22-2005 FORMAT MM-DD-YYYY DD-MM-YYYY YYYY-MM-DD TIME 16:42:50 FORMAT AM/PM 24H SAVE SAVETIME HDDFULL OVERWRITE RECORDLEN 15MIN REMOTEADDR 008 SAVE CANCEL	The SAVETIME option must be clicked after changing the Time in order for it to be stored. <b>NOTE: If you change the date or time</b> <b>after recording, the unit's directories</b> <b>will be corrupted and previous</b> <b>recordings will not be found. You will</b> <b>need to delete all files and reload factory</b> <b>defaults.</b>
SYSTEM SETTING		CH WEEK S M T W T F S TIME1 hh:mm – hh:mm STATE ON TIME2 hh:mm – hh:mm STATE OFF SAVE CANCEL	Two timeslots can be selected per 24 hour period. Set TIME 1 start and finish times and then set STATE to ON. Left at the default settings, recordings are 24 x 7.
	IMAGE IMAGE	MODE LIMIT AUTO FRAMERATE 25F/4S/CH AUTO CH 1 QUALITY 1 – 6 VID LOSS OFF/ ON ALMOUT 1-3 NOTIP/TIP	Set-up for recording image quality
	ALARM	CH1 TYPE NO NC RECORD 1234 ALMOUT 123 DELAY 60sec 30sec 10m 5m 90sec TIME1 OFF or ON 00:00 – 24:00 TIME2 OFF or ON 00:00 – 24:00 SAVE CANCEL	If alarm event only recording is required then the times must be switched off in the Timing menu.

		CH 1 PROTOCOL NONE BAUDRATE 1200 2400 4800 9600-115200 ADDR 000 SAVE CANCEL	Set-up for pan-tilt control
SYSTEM SETTING	NETWORK	IP 192.168.001.108 SUBNETMASK 255.255.255.000 GATEWAY 192.168.001.001 SERVER PORT 00080 TCP PORT 37777 MONITOR TCP PLAYBACK TCP SAVE CANCEL	Network connection information. The IP address must be obtained from the IT manager when connecting to an existing network.
	Motion Detection	CH 1 TIMING 30sec ALMOUT OFF SENS MID AREA SET TIME 1 00:00 - 24:00 OFF TIME 2 00:00 - 24:00 OFF SAVE CANCEL	The times must be off in the Timing menu before motion detect will work as an alarm event only recording
	Password	GUEST ***** CONFIRM ***** MANAGE ***** CONFIRM ***** SAVE CANCEL	You will only be able to change the password if you logged in with the ADMIN password
	Others Others	PLAYMODE AUDIO SYNC VIDEO BEST ALARM TIP ON/OFF SHUT PASSWORD ON/OFF MONITOR OSD ON/OFF	Audio set-up
ADMIN SETTING	DATA DEL	PASSWORD	After inputting administrator's password you will then be able to select delete data
	DEFAULT Default	ARE YOU SURE YOU WANT TO LOAD DEFAULT CONFIGURES? YES NO ARE YOU SURE YOU WANT TO GET DEFAULT NETUSER? YES NO	Reloads the Factory Defaults
	Цозоит Logout		Press <b>ENTER</b> to logout

## **Recording Operation**

Model	Button-pressing order	Instruction	Display
CCT722& CCT721	1 Record <b>REC</b>	Manual start/stop recording, press together with the number key, highlighted numbers start recording. Highlight a single channel: this channel will record in real time. Highlight A, and the quad screen is recorded in real time. Highlight multi-channels, the highlighted channels will be recorded in non real time as follows: PAL mode: 2 channels x 12frames/channel - 3channels x 8 frames/channel - 4channels x 6 frames/channel.	RECORD 1234 SELECT CHANNEL
	2 Direction pq or the related number key	Press to change the recording state on/off. The one highlighted indicates which is recording	RECORD 1234
	3 Direction t u	Press to change the recording channel; the Red Light indicates which channel is recording.	SELECT CHANNEL
	4 press Enter	Press to save the setting	

## **Playback operation**

Key-pressing order	Instructions	Di spl ay
1 PI ay/pause	Press the button to enter screen display. (if the current state is logout, please enter password) Note: When recording this quick start method is ineffective, playback rate is at 25frames/second.	RECORD SEARCH CH 1 DATE 21-09-2005 TIME 09:10 SEARCH START
2 PI ay/pause	Press twice to begin the playback (on the screen shows channel, date, time). If it shows NO REC, the operation will not take effect. After the completion of the playback, it shows "End", and changes to 4 (quad) real time monitoring windows automatically	RECORD SEARCH CH 1 DATE 21-09-2005 TIME 09:10 SEARCH NOREC

**Record information display:** during playback, press **Fn** to shift between the full screen playback and one playback window +4 real time recording windows.

Button-pressing order	Instruction	Display
1. Fast Play 8	During playback press this key to shift between 2 times speed, 4 times speed	01 REC 25F/S
2. Play/Pause	During fast play press this key to shift between play and pause.	
3. Play next section, play the previous section	This only works during playback. Press $9$ : to view the next or previous record for the same channel.	

## Playback fast play

## **Playback slow play**

Button-pressing order	Instruction	Display
1 Slow play ►	During playback press to change the frame rate from 25f/s, 15f/s, 1f/s speed and ; pause.	01 REC 25F/S
2 Play/Pause	During slow play of the playback record press to change between play and pause.	
3 Play next section, play previous section	When in playback press $9$ : to view the next or previous record of the same channel.	

• 1f/s speed slow play is the equivalent to playing back frame-by-frame.

## **Control of Pan-Tilt and Lens**

Button-pressing order	Instruction	Press <b>Fn</b> to display	
1. Refer to Menu Operation	In Control setting select the related Channel and Protocol, see the right picture. Set the correct Baud rate and Address to correspond with the decoder card. Press Enter to save.	CH PROTOCOL BAUD RATE ADDR SAVE CANCEL	

2. Assistant Function <b>Fn1</b>	<pre>When in single window monitoring press Fn1 to enter the screen display. With each press the screen changes between: PT CONTROL DIRECTION LENSCONTROL ZOOM FOCUS IRIS LIGHT CONTROL (OFF ON).</pre>	PT CONTROL p t DIRECTIONU q
3 Direction pqt u	The Arrow keys are used to control the related pan-tilt, lens and light (if light is connected). This is an option that is rarely used and depends on whether the controller card has an auxiliary output that can control a separate light.	LIGHT CONTROL t OFF ONu

Note: It is possible to perform multiple setting changes before exiting the same level menu and then save the settings altogether, although it is not recommended as it can lead to errors which do not show up immediately.

## Menu operation

\*All the menu settings below must be saved before they take effect. \*

The menu for record search (refer to picture on the right)

## **Record search**

## Record

First set the channel date and time you want to search, then select START and then playback begins.

#### List

First set the channel date and time you want to search, then select **SEARCH**, the screen shows the 8 recording files following the search time. Only 3 recording files are shown on the current screen. Use pq to select the file to be played. Press **ENTER** to begin the playback.

Note the letters before the record denote the following: R-Record M-Motion detection A-Alarm



First set the search date, then select **START**, all the alarm records will be displayed. Press pq to select the record. Press **ENTER** to play the alarm record.

This search method is specially used for the case of data turbulence. By inputting the exact date and time, you can retrieve the records lost under a normal search.

## **Information**

Menu of System Information as shown in the picture on the right

## System Info

Displays the HDD number. HDD capacity remaining space. Recording start time (the earliest recording time among all the HDD's) and the recording end time. None of this information is changeable.

Press Enter to see the bit rate information.

Displays the frame rate of the current channels.

Frame rate in Kb/s HDD space measured in MB/h

## **HDD State**

Displays HDD Index and the Master / Slave Drive status. If the HDD is in Operation it will show as "W".

## Version

This displays the issuing date and ID of the operation system. This information is not modifiable.











HDD STATE INDEX 12345678 MASTER – W------SLAVE ------CDR STATE NO

USB STATE NO





GENERL

GENERAL This sub menu allows you to change the DATE & TIME and format that it is displayed in e.g. DD-MM-YYYY

or MM-DD-YYYY or YYYY-MM-DD. NOTE: When you have changed the time & date please ensure that you press the SAVETIME function; otherwise the time will not be changed. If you change the date or time after recording, the unit's directories will be corrupted & previous recordings will be lost. You will then need to delete all files and reload factory defaults.

## HDDFULL

This allows you to choose what to do when the HDD is full i.e. you can stop the DVR from recording or you can make it start recording again. The DVR's software will look at the earliest recorded date on the HDD and it will start recording from that point.

## RECORDLEN

To make it easier to search for video footage the DVR stores records in blocks. You can choose what length these blocks are i.e. on this DVR the blocks are 15Min, 30Mins and 60Mins. The recommended block size is 15 mins.

DATE 12-09-2004 FORMAT DD-MM-YYYY TIME 12:20:22 PM FORMAT AM/PM SAVE SAVETIME HDDFULL OVERWRITE RECORDLEN 15 MIN REMOTEADDR 008 SAVE CANCEL

GENERAL SETTING



## **TIMING**

TIMING This is a very powerful menu; it is where you set up your required recording schedules. It allows you to set different recording times for different cameras on different days of the week e.g. you could set Channel 1 to be recording for 24hours a day, 7 days a week whilst cameras 2, 3, and say 4 are recording between the hours of 0900 – 1700. Alternatively a channel or channels could be set up as event only recording. You may not be using all your channels, so therefore to save recording time on your HDD you can stop the DVR from recording on these channels.

To set up your DVR to record all channels $24/7$ please follow the operation given:	TIMING	RECORDING
Select your required channel e.g. 1 In WEEK you can select each day simultaneously e.g. S M T W T F S	CH	1 SMTWTES
Now set TIME1 to $00.00 - 24.00$	TIME 1	08:00 AM – 08:00
Ignore TIME2 & STATE2	STATE TIME 2	ON 08:00 AM – 08:00
Press the SAVE option at the end of the menu. Note if you do not change the time in TIME1 to $00.00 - 24.00$ then no action will be	STATE	OFF
taken by the DVR. To turn off recording follow the above procedure but change STATE1 to OFF.	SAVE	CANCEL

Tip - It is a lot simpler & quicker to change these settings when the DVR is connected

to a PC using the client / web software. This is because you have an option ALL that allows all channels for a given day to be set automatically rather than manually.



IMAGE

## IMAGE MODE

This sub menu allows you to change the rate at which the DVR records video footage.

**MODE** can be set to LIMIT or AUTO. Set AUTO for variable bit rate for Internet use. This reduces data traffic, handling changed image data only.

#### FRAMERATE

Note: The number of cameras recording determines the frame rate. The DVR is capable of recording at a rate of 25 frames on one channel.

2 channels will record at 12 frames, 3 channels at 8 frames and 4 channels at 6 frames. In Manual recording there is an option to record individual channels, at the above rates, and pressing record and highlighting the appropriate channel/s select these. A quad screen can be recorded at 25 frames using this method. IMAGE SETTING MODE LIMIT AUTO FRAMERATE 25F/4S/CH CH 1 QUALITY 1-6 VID LOSS OFF ALMOUT 1~3 NOTIP/TIP

#### QUALITY

The video quality can be changed from 1-6 (6 being the highest). The better the resolution the higher the data storage requirements and the more data traffic over the Internet. If video blocking occurs reduce the QUALITY setting.

#### VID LOSS

Set to ON a video loss on a channel can be alarmed on ALMOUT1 to 3. DVR will sound and trigger the alarm output when there is video loss.

NOTIP/TIP Set NOTIP (No Title in Picture) or TIP (Title in Picture). Allows you to give names to the channels.



## ALARM SETTINGS

This sub menu allows you to add external alarm inputs such as PIRs, door contacts, doorbells etc to your DVR

You can set each alarm input individually by setting the required channel in CH. The TYPE allows you to select Normally Open (NO) or Normally Closed (NC) depending on your input type. After the external input you would want your DVR to start recording, The RECORD allows you to select which channels to record i.e. you may want to record the channel that was activated or you may want to record every channel after an alarm activation. DELAY is the time that the DVR will record for after an alarm input: 30 secs, 60 secs, 90secs, 5mins, 10mins

Select the relevant channel in CH. TYPE has NO (normal Open) or NC (normal closed) electrical outputs. If the number in RECORD were selected, recording would be started automatically when there is an alarm input. If the alarm output port is chosen, it will trigger corresponding equipment when there is an alarm input. DELAY means to lengthen the recording time after receiving alarm signals (30secs,60secs... etc). When the outside alarm is cancelled, the system will lengthen the recording time automatically before closing the alarm and relay output. When Time 1 & Time 2 are open, within the time of the setting, the recording will be triggered by alarm signals. The beginning time should be earlier than the ending time; the setting in Time 2 should be later than the setting in Time 1

ALARM S	ETTING
CH 1 TYPE	NO
RECORD	1234
ALMOUT	1 008
DELAY	60SEC
TIME 1 STATE	08:00 AM – 06:00 PM
TIME 2	06:01 PM – 07:59AM
STATE	OFF
SAVE	CANCEL



## CONTROL - PTZ

**CONTROL** Select the channel used by the PTZ camera and enter in CH and choose the protocol of the brand name of corresponding PTZ decoder in PROTOCOL. ADDR is the address of the corresponding platform decoder. Tip. If the PTZ does not work, try setting the PTZ address 1 less than that of the address of the PTZ decoder card.



## <u>NETWORK</u>

**NETWORK** The IP address is set by using p q or input the exact numbers to change the IP address. The related SUBNETMASK and GATEWAY should be set according to the IP address. The MONITOR and PLAYBACK settings can be changed using p q (TCP, MULTICAST).

Reserve the setting with SAVE and RESTART the recorder.

Note:

MULTICAST: This means that as a user views the DVR remotely, subsequent users who logon simply see the first users screen and action so they are literally watching slave monitors. Up to 5 users can operate like this.

TCP Protocol: All users are able to monitor any channel. User shall select according to necessity. If you want to transmit over the Internet then TCP should be chosen. There is a maximum of 2 users only.

CONTROL CH 1 PROTOCOL NONE <TYPE> BAUDRATE <1200> ADDR 000 SAVE CANCEL

NETWORK

IP 192-168-000-58 SUBNETMASK 255-255-000 GATEWAY 192-168-000-001 SERVER PORT 00080 TCP PORT 37777 MONITOR TCP PLAYBACK TCP SAVE CANCEL



## **MOTION DETECTION**

The DVRs range comes with built in video motion detection circuits on each camera input – this can save you having to install external alarm input devices. For the video motion to be operational please turn off recording in the TIMING menu for the hours

you wish VMD recording to be active.

#### TIMING

This allows you to set how long the DVR will record for after alarm activation i.e. 5Mins, 3Mins, 60secs, 30secs or 10secs. Note the DVR will record the first 4seconds before it was sent into alarm.

#### ALMOUT

With this set to ON, when the alarm is activated the DVR will operate the output relay, the relay stays on for the duration of the alarm i.e. if you set it to record for 60secs the relay will be on for 60secs.

#### SENS

You can set how sensitive you want the VMD to be i.e. HIGH, MEDIUM or LOW

#### AREA

It is possible to set areas of the camera image up for VMD i.e. you may only want the DVR to start recording when a vehicle drives through a gateway. This is set up by going into the SET sub menu.

The blue squares represent active VMD areas; clear squares are when there is no VMD active. You will see a pink square that you can move across the screen using the cursor keys; to toggle the squares press the Fn key (the cursor square will now be white). As you now move it around it toggles the blue area to clear, thus turning off VDM and vice-versa.

#### TIME 1 TIME 2

Set these for the hours you want VMD to be active.

MOTION DETECTION SETUP CH 1 TIMING 30SEC ALMOUT OFF SENS MID AREA SET TIME 1 08:00 – 13:00 ON TIME 2 14:00 – 18:00 ON

# **ADMIN SETTINGS**



## PASSWORD

To change the GUEST or ADMINISTRATORS password simply move across to the required one and enter your new password using the number keys and confirm by entering your new password again. Note only the Administrator can change the password.



OTHERS

## **OTHERS**

**PLAYMODE** has two modes; **VIDEO BEST** the best flow and **AUDIO SYNC** the best synchronization With **ALARM TIP** on, when there is an alarm input from an external device, the DVR will display the alarm information on screen.

If **SHUT PASSWORD** is on, you need to input the right manage level password before turning off the DVR; if it is off, you need to press and hold the power button for 4 seconds for the DVR to power down.

MONITOR OSD (Monitor Output Slave Device) allows the second monitor output to be switched off.

PLAYMODE AUDIO SYNC AUDIO BEST ALARM TIP ON OFF SHUT PASSWORD OFF ON MONITOR OSD ON OFF



DATA DEL

## DATA DELETE

This is used to clear the data on the HDD. Be careful with this item. Before you delete the data, you have to input the administrator's password. The message 'Are you sure' will be displayed before Data is deleted.





## **DEFAULT**

This allows you to reset all the settings to the factory default. Note: ONLY USE AS A LAST RESORT. If you reset factory defaults DO NOT CHANGE the date or time settings as you will not be able to access your recorded data. DEFAULT ARE YOU SURE YOU WANT TO LOAD DEFAULT CONFIGURES? YES NO



## **LOGOUT**

Press to logout from menu operation.

LOGOUT

# **BACKING UP FILES**

Backup data: Move the cursor to select the backup device.

If backing up via a CDR or memory stick ensure USB is set.

See note below.

Enter the channel number and set backup speed. Setting backup speed to FAST is only allowed when backing up to the HDD.

Enter start date, start time, end date and end time. Note date is in Month, Day Year format.

Select ADD backup, then select START to start backup.

The system will pop up a backup progress box. If the backup device is not properly connected the system will indicate: **NO BACKUP DEV**. If the backup device is full, system will indicate the volume of the device is **full**. While backing up, the display will show the remaining time.

**NOTE:** There are a vast range of USB storage devices on the market that should be compatible with this DVR. However we cannot guarantee compatibility with all products. We have tested some USB 1.1 memory sticks and these are compatible. Please contact your supplier for details.

#### **DELETE BACKUP FILES**

The backup files written to the backup device can be removed using the Delete Backup option.

DELETE BACKUP DEVICE USB DELETE CONFIRM

DEVICE USB CH 1 BACKUP SPEED NORMAL STARTING DATE 08-22-2005 STARTING TIME 09:02 ENDING DATE 08-22-2004 ENDING TIME 09:06 BACKUP ADD START

# PLAYBACK OF CD-ROM

When the backup CD has been created, you may wish to view the recording. You will need to have either the Client software or the Player software loaded on your P.C as the recorded data is encrypted and can only be viewed via this software. Using the client software, double click on the DVR365 icon.



You should now see a playback module. The right hand buttons can be used to view the recording or you can record part of a video direct to your HDD by pressing the first left hand button Save Record, followed by the second Stop Save button. This is saved to C:\download. To capture a still frame, press Pause followed by Capture.



# **OPERATION USING THE CLIENT SOFTWARE**

There are two ways in which you can access the DVR over a network; one way is to use the client software that is provided on the CD, the other way is to use Internet Explorer.

#### Using the client software

Once you have installed the software on your PC, there should be an icon on your desktop that points top the software.

Once you have opened the software you will see the following interface on your monitor:



Now click on the Login icon The following menu is now opened.



Click on the Network Login then click OK

ecorder System-			
Name	IP Address	Port	Login
			Domain name
			Add
			Modify
			Delete
-1			Cancel

This menu allows you to add the IP number of the DVR you are accessing Click on the Add button.

Vame	DVR365	OK
P Address	192.168.1.108	Cancel

Enter a Name for your DVR, then enter the IP number and press OK (the Port number is defaulted to 37777) NOTE: The IP address must be obtained from the Network Administrator if the DVR is to be used on an existing network.

Name	IP Address	Port	Login
DVR365	192.168.1.108	37777	Domain name
			Add
			Modify
			Delete
4			Cancel

You can now click on the Login button; you will be prompted for the username and password: The default Username is admin (lower case)

The default Password is admin (lower case)

💦 User Confi	irmation	2
Name	admin	ОК
Password	xxxxx	Advanced>>

You should now be logged into the DVR.

The first task you should complete is to change the default administrator User & Password and add a general user. This is done through the Assistant>User Manager

The software allows you to have full control over the DVR.

# **OPERATION USING THE WEB SOFTWARE**

You can log on to the DVR from anywhere in the world by accessing it over the Internet. The DVR sends software to the Internet browser that is trying to access it. All you have to do is type the IP address in the address bar of an Internet browser; the DVR will then send the program to the browser. You can now logon to the system and have the same control over it as you would when using the Client software. *Note this software does not need to be manually installed. Please check the connection of the network, for example, ping the IP address of the DVR.* 

#### Login and logout

Please input the IP address of the DVR in the address bar of an Internet browser. Take the DVR's IP address: 192.168.001.108 as an example: Input http://192.168.001.108. At the first time of visiting this DVR the system will pop up the dialogue box to ask whether you accept ActiveX or not, and please choose Yes, then the system will install the software automatically.



You will now see an interface where you can choose to Login:

Login	<b>(</b>
IP Address: 192.168.0.161	
User name: admin	
Password: ****	
Ok Cancel	

Enter the user name and password for your DVR and click OK. You can now view the cameras in live mode by clicking on the relevant number at the top of the screen.

is in use or is incorrect.

The following message may be displayed after attempted login. This simply means that the password

Error	
⚠	This user has logined!
1	ОК



Note: depending which model you have will determine how many cameras are displayed i.e. 4-way gives you 4, 8-way gives you 8 and the 16-way gives you 16 cameras that you can view.

#### **Records Search**

Click on search icon, the following box will open and allow you to enter time parameters for searching the DVR.



During playback of video, you can record part of the video to your local HDD by pressing the Save record button, followed by the Stop button when you have enough of the video saved. Note this video is saved to C:\download

Save As	? X
Save in: 🔂 DownLoad	- 🖬 🍅 🎫 -
<ul> <li>▲ 1-0120030607134232.mp4</li> <li>▲ 2-0120030607140501.mp4</li> </ul>	
File <u>n</u> ame:	Save
Save as type: Record File (*.mpg;*.mp4)	Cancel

Click **Config** button to access the pop up the dialogue box. There are five setting menus. **General, Timing, Image, Alarm, Motion detection** 

Note: The greyed out parts of the menus are those you have to set on the local DVR.

**General** Included in this menu is the recording length setting. This sets the length of file and as a rough guideline 15 minutes gives an approximate file length of 40-60 megs.

In Control Column select the channel number and its pan-tilt decoder's protocol along with its related address so as to control the lens and pan-tilt.

ALarm		Motion Detect
🧬 General	🔰 💆 Timing	📔 😵 Image
When Disk Full	Dverwrite 💌	Remote 0
IP Address 0	. 0 . 0 .	. 0
Serial DH	▼ Length	15 - Minut
· · · · · ·		
Channel 1	<ul> <li>Protocol</li> </ul>	DH CC440 -
Adducer 0	Band	
Add ess )	Dada	
	1g	-
Recycle Monitoria Channel 🔽 🗑 🗔 2	□ 3 □ 4 int	erval 5 Second

Timing. There are two time periods for setting.

The set time in **Time 1** and **Time 2** is independent to the set time in Motion detection. There is no week setting for Motion detection.

**Timing of motion detection:** the user can set two time periods of the motion detection time and the state of the motion detection so as to activate the recording during a specific time period. Only when Motion detection is on will the set time period take effect. If the state of the two time periods are both off the system views it as 24 hours motion detection off.

🚺 Ala	rm	🌏 Moti	on Detect
🤌 General	. 🏼 🌋	Timing	😵 Image
CI	annel ALL	▼ Save C	hannel
eek			
✔ Sun	Mon   Tue	Wed   Thr	Fri Sat
Time 1			State
Begin Time	0 : 05 ;	End Time  11	- 105 10N <u>-</u>
Time 2 ——			State
Begin Time	11 : 30 1	End Time 23	: 05 🕅 🕶
			18 118 118
otion Detec	t Time 1	- Motion De	tect Time 2-
egin Time	0 : 0	Begin Tim	e  0 :  0
nd Time	0 : 0	End Time	0 : 0
tata	OFF -	Stata	OFF -
tate j		Jocate	

Image This menu allows changes to be made to the image quality and protocols for each channel.

**Net transmission Protocol:** The two choices are TCP and Multicast. Connect to the DVR via the internet, select TCP; Via intranet, select Multicast, its bandwidth is narrower.

Multicast protocol: the user with admin control power can view the images at will; other users can only view what the admin user is viewing. 5 users are allowed to view at the same time.

TCP protocol: each user can view the image at will. According to the need, user can choose the different protocol. If it is through the Internet you must choose TCP. 2 users are allowed to view at the same time.

The video alarm can be set to on or off. If on then an alarm will sound if the video signal is lost from an input.



**Image Settings:** Among the options in the menus are **VBR** (variable baud rate) **CBR** (constant baud rate) The frame rate can also be changed as follows:

, f/10s, f/5s, f/2s, 1f/s, 2f/s, 3f/s, 4f/s, 5f/s, 6f/s, 8f/s, 10f/s, 12f/s, 15f/s, 20f/s.

Select one of the options and then the Save.

For VBR and selectable frames there are 1, 2, 3, 4, 5, 6 levels of image quality. Choose the level most suitable for your application.

Level 1: data flux 128Kb/S, Level 2: 256Kb/S, Level 3: 384Kb/S, Level 4:512Kb/S, Level 5 768 Kb/S, Level 6:1Mb/S.

The different data flux settings place different demands on the bandwidth and the transmission image quality is also different.

Level 6 makes the highest demands on the bandwidth and is the best image quality.



## Alarm set-up window

Alarm The user can select the recording channel and the output port as required when the alarm(s) are used.

Alarm Port 3 Save Port
Output Port □ 1 □ 2 □ 3 □ 4
□ 5 □ 6 □ 7 □ 8 □ 9 □ 10 □ 11 □ 12

#### Motion set-up window

Motion detection. The time period is separate to the normal Timing menu. The normal Timing for recording has to be set to off and the times for Motion Detection set to on.

The blue area is the selectable motion detection area. The user can move the cursor to choose the area and can also set the sensitivity of the area as required.

Click **Full screen** or press the right mouse key on the area to display the motion detection area at full screen. After setting the area the user can **save channel** or **Clear** the area.

**Alarm output**: An option to activate the relay output and the relay output default port is 2.



## **Client Software Assistant Icon**

User Manage
Record Control
Apply For Control Right
Log Information
System Information
Channel Name
Upgrade BIOS
About

#### User manage

This displays the user information of the DVR. The right buttons allow the user to save, add, modify, delete and cancel the information. Three levels of users

- 1. Administrator——fully set the system and modify the user information;
- 2. User—cannot set system parameter and modify other users' information;
- 3. Guest——cannot set system parameter and records search, can only modify personal information.

Name	Power Description	Save
admin Muser	Administrator, can completely conf General user, can configure system	Add
a a	Guest, only allow to modify person	Modi fy
		Delete
		Cancel

Add. Click Add to show the following dialogue box

Ad	d User			×
	-User Info			
	Name		Password	
	Confirm		Power 💌	
		OK	Cancel	

The user can add user information in this dialogue box to select your password level. There is only one administrator allowed.

Modi fy Select this button to show the following. Modify as required.

Modify User	×
User Info	
Name	admin Password
Confirm	Power Administrate
	OK Cancel

Record control. Control the recording of each channel manually.

Re	cord Contro			×	:
	-Record				
	Channel1	🖲 Stop	🔿 Start		
	Channel2	🖲 Stop	C Start	Cancel	
	Channel3	💿 Stop	C Start		
	Channel4	🖲 Stop	🔘 Start		

Apply for control right The Web client software allows multiple users to log in. If a user wants to have the overall control power it is possible to apply for it using this option. The user has to apply for and gain the authorization of the user currently with control power. If the logged-in users are all normal user, the first logged-in user gains the control power automatically. If the Administrator logs in later, he or she can gain the control power by force. If only one user logs in or the logged-in user is the user with control power, the box is grey as below.

🛃 Apply For Control Right	×
Action	
C Apply	OK
C Force To Apply	Cancel

The following picture is another user sending a request to the user with control power.

Prompt		×
	Do you agree to transfer	OK
	control right?	Cancel

Log information. The operations on the system are all recorded in log information.

12/24	14:22:43	2002	user:	admin	Save	the	config	
12/24	14:22:46	2002	user:	admin	Save	the	config	
12/24	14:51:44	2002	user:	admin	Save	the	config	
12/24	14:54:57	2002	user:	admin	Save	the	config	
12/24	15:14:1	2002	user:	admin	Save t	he o	config	
12/24	15:17:25	2002	user:	user	Save	the	config	
12/24	15:54:55	2002	user:	admin	Save	the	config	
12/24	15:58:28	2002	user:	admin	Save	the	config	

System information. Shows an overview of the system configuration. When sound is not needed it can be switched off. Depending on bandwidth limitations the user can select the different Video transport mode, and if non real-time is chosen the mode is called Extract I frame. Video type PAL or NTSC has to be selected right. If Auto recycle monitoring is on, the system will switch between all the channels automatically and the time interval can be set (seconds).

Net data flux during real-time monitor shows the statistics of the network data flux.

stem Info		
Disk Info		
Count:		<u>UK</u>
Total Capacity	<b>7</b> :	
File Info		
Begin Time:		
End Time:		
Audi o		_
💿 Open	C Close	
Video Transpor	t Mode	
🕑 Real Time	C Extract IFrame	
Video Type		_
I PAL	C NTSC	
Auto Recycle M	onitoring	_
C Open	C Close	
Interval:	5 Second	
Net Data Flux-		_
Data Flux:	0 Kbps	
Alarm Prompt —		
6	C Close Select andia	

Channel name Able to name each channel and the letters are no more than 6. The revised channel names will be displayed on the screen. The default setting of the channel name is Channel No.1 to Channel No.4.

Channel Nam	e	×
Channel1		Modi fy
Channel2		Save
Channel3		(Cancel)
Channel4		

# **Frequently Asked Questions**

## 1. Why does the buzzer sound continuously?

When the machine is started successfully, it will give a short buzz. If a HDD could not be identified, it would give a long continuous buzz.

## 2. Recording time is erratic?

This is a common fault where the timing settings for each channel and individual day are not correctly set in the menu. The best approach is to set all the channels to an off state and then set them up one by one, especially for motion detection. Set-up and confirm just one channel is working correctly before introducing any other channels.

## 3. The indicator light is flashing while recording

Check the external video input signal first. This could happen if there is a lack of video due to a poor connection or camera failure. If this is not the problem it can also be caused by the reading speed of the HDD being too slow. System Q HDD's are specified for this DVR and are extremely unlikely to be a cause of this problem.

#### 4. Data Corruption on the HDD

If a bad or corrupt sector of a HDD is detected and the affected area of disk is not too large, the machine will automatically ignore it and bypass it. Otherwise the system will reject the HDD and will output corresponding information.

## 5. What kind of external equipment could work with the recorder?

It will work together with a variety of matrix and decoder cards for PTZ operation. It will interface with many USB data storage devices including USB memory sticks, CD writers and other USB data storage devices. USB 1.1 memory sticks have been tested successfully. Not all memory sticks are compatible. It will interface directly through a P.C, or via a LAN or via a high speed Broadband Link.

#### 6. Why is the unit producing a background noise?

Just like a P.C the Tardis needs cooling. There are two fans located in the Tardis. If the unit has a restricted air flow, the unit may run hot and consequently the fan bearing lubrication dries out causing fan noise.

# Appendix A - Recording Times with various HDD drives.

LOW RES SETTING 1	Gb/Hr	80Gb	160Gb	200Gb	250Gb	300Gb	400Gb
1 - 4 cameras (no audio)	0.04	83 days (2.6 months)	166 days (5 months)	208 days (6.7 months)	260 days (8.4 months)	312 days (10 months)	416 days (1 yr 1 mth)
1 -4 cameras & 1 x audio	0.05	66 days (2.1 months)	133 days (4.3 months)	166 days (5.3 months)	208 days (6.7 months)	250 days (8 months)	333 days (10 months)

MEDIUM RES SETTING 4	Gb/Hr	80Gb	160Gb	200Gb	250Gb	300Gb	400Gb
1 - 4 cameras (no audio)	0.16	20 days	41 days (1.3 months)	52 days (1.6 months)	65 days (2.1 months)	78 days (2.5 months)	104 days (3.3 months)
1 -4 cameras & 1 x audio	0.17	19 days	39 days (1.2 months)	49 days (1.5 months)	61 days (1.9 months)	73 days (2.3 months)	98 days (3.1 months)

HIGH RES SETTING 6	Gb/Hr	80Gb	160Gb	200Gb	250Gb	300Gb	400Gb
1 - 4 cameras (no audio)	0.32	10 days	20 days	26 days	32 days (1 month)	39 days (1.2 months)	52 days (1.6 months)
1 -4 cameras & 1 x audio	0.33	10 days	20 days	25 days	31 days (1 month)	37 days (1.2 months)	50 days (1.6 months)

NOTE: The TARDIS records at 25 Frames Per Second (FPS) using one camera, 12.5 FPS for two cameras, 8 FPS for three cameras and 6.5 FPS for four cameras. Therefore whether you are using one camera or 4 cameras, you will be using the same amount of HDD space. The TARDIS also allows one audio channel. This takes additional HDD resource.

The charts above therefore show the amount of time available before disk overwriting begins.